

## SCHOOL-BASED HEALTH CARE

1. Where is the school-based health clinic (SBHC)?
  - The SBHC is located at the district administrative office, 1745 W. Grand, Haysville, KS. The clinic will provide comprehensive and acute care to students in the district.
2. When is the clinic open?
  - The clinic will be open Monday-Wednesday from 7:30am-11:30am and Thursday-Friday from 12:30pm-4:30pm.
3. What services will the SBHC provide?
  - The clinic will provide comprehensive and acute care. This includes well-child visits (including vaccinations) as well as treatment for illnesses (sore throat, urinary tract infections, cough, etc.) and injuries. Students may also complete their sports physicals in the SBHC.
4. How can I schedule an appointment for my child at the SBHC?
  - You may schedule an appointment for your child by calling the clinic at 316-554-2317.
5. Who can be seen in the SBHC?
  - Right now, the clinic is open to students enrolled in USD 261.
6. Can I change my primary care provider (PCP) to the SBHC?
  - The SBHC is meant to help increase access to health care for those who have trouble getting it. If your child has a PCP, we encourage you to continue working with that PCP and we can help for acute care. If your child does not have a PCP or you wish to change your child's PCP, the SBHC can become your child's medical home for primary care services.
7. What if my child is already seen at KU Wichita Pediatrics Wesley Care Clinic, can they see the SBHC for follow-up care?
  - We encourage you to discuss this with your child's PCP. If it is appropriate for follow-up care to be provided at the SBHC, then your child's PCP will work with the SBHC.
8. If my child gets sick at school do they have to be seen at the SBHC or can I go to my own doctor?
  - No one will be required to be seen in the SBHC. It is being **offered as a service** to help make access to health care easier for students in the district, but parents will always have the choice to take their child to another clinic for medical care.
9. What is required for my child to be seen at the SBHC?
  - Consent must be on file for students to be seen in the SBHC. The consent form and health history forms are available here: <https://www.usd261.com/SBHC/>. Forms are also available in the health office and main office of your school's building. The forms need to be read, signed and returned to the SBHC before the child can be seen for care in the clinic.
10. Can my student be seen without a parent at the SBHC?
  - We prefer that parents are present when students are seen at the SBHC. We understand that this may not always be possible. If your student is an adolescent and the consent form is signed, we can see your student without your presence, however, we do need to be able to reach you by phone for questions and updates. The state of Kansas also allows minors to consent for certain medical care without a parent present. We will honor state law in these circumstances. If your student is not an adolescent, the parent or another adult with consent on file will need to bring the student to the SBHC for care. If you are unable to attend the appointment with your child, you can give your consent for another adult (grandparent, aunt/uncle, adult sibling, etc.) to provide medical consent for your child's care. Please contact the SBHC clinic for instructions on how to do this at 316-554-2317.

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11. My student has a chronic health condition that sometimes flares up (like eczema, asthma, etc.), can the SBHC assess my child for these acute issues?
  - Yes, the SBHC can see your child for an acute flare of a chronic issue. In these situations, the APRN may contact your child's PCP to help coordinate care.
12. I think my student is depressed, can the SBHC assess her/him for this?
  - Yes, the APRN can assess your child's mental health. The SBHC APRN may also contact your child's PCP to help coordinate care in these cases and make a referral to a mental health specialist.
13. My child needs a sports physical, can they get it at the SBHC?
  - Yes. Sports physicals will be included in services at the SBHC.
14. Will the SBHC contact my child's doctor after they receive care at the SBHC?
  - Yes, if you provided the contact information of the child's PCP, following the visit, the APRN will send a copy of the medical note to your child's PCP.
15. Can my child get lab tests and X-rays at the SBHC?
  - Yes, some labs and X-rays will be available. If the student needs a test that is not done at the SBHC, the APRN will send the student with an order to get that test done at an outside lab or X-ray facility.
16. What if my child gets seriously ill or injured at school?
  - Some illnesses or injuries will be outside of the scope of the SBHC. In these cases, the school will follow their health policies.
17. Can my child get a prescription from the SBHC?
  - Yes, the APRN will be able to provide medically necessary prescriptions to students receiving care in the SBHC. The APRN will not provide prescriptions for controlled substances such as narcotics, or other strong pain relievers.
18. If my child has been seen at the SBHC and I have a question after school hours, who do I contact?
  - If your child is experiencing an emergency after clinic hours, you should call 911 or take them to the emergency department. The SBHC will be staffed for phone calls from 7:30 AM to 4:30 PM. If there is an urgent issue that cannot wait to be addressed during those times, then the clinic will have an on call nurse or provider available for calls.
19. Will the clinic be open if schools are closed?
  - The SBHC will be open year-round. If school closes due to inclement weather, the SBHC may also close in which case, the clinic staff would call to reschedule your child's appointment.
20. Will the SBHC take my insurance?
  - KU Wichita Medical Practice Association takes all major insurance companies including KanCare and military insurance. The clinic will bill your insurance for the service(s) provided and any uncovered expense will be billed to the responsible party.
21. What if I cannot afford the medical care my child received at the clinic?
  - If you have difficulty paying for your child's medical care, please call the billing office at (316) 293-3429.
22. Who can I contact if I have questions/comments about the SBHC?
  - For any questions regarding the SBHC, please contact the SBHC at 316-554-2317.